

iPro Healthcare CaseNotes

iOrder



Customer: Edgefield County Hospital

Volume: 6000 Studies per Year

Conversion Date: August 2016

Number of Referring Physician

Locations: 4

Number of Information Systems

Interfaced: 4



Customer Profile:

Since January 10, 1972, Edgefield County Hospital has been offering quality care to its patients with a personal touch. The mission of Edgefield County Hospital is "to provide quality and appropriate care to all people." Edgefield has fully qualified, registered, and certified associates providing appropriate health care to its community.

Edgefield County Hospital is a Critical Access Hospital with 25 acute care beds.

Solution Spotlight:

- iOrder Medical Order Assistance and Appropriateness

For more information about other iPro Healthcare customer successes, please visit:
www.iprohealthcare.com

"We were having a lot of patients showing up that weren't being prepped correctly. iOrder has cut down on that almost 100%.

Our referring physicians would call and schedule with us but then it would take days before they would send us an order. Orders wouldn't get faxed to us. The orders were incomplete. We would call and go back and forth to get what we needed.

Now we have complete orders. iOrder has taken care of that."

*Lisa Smith, Director of Radiology Services
Edgefield County Hospital*



INCREASED Revenue:

Recaptured 75% of missed study revenue

Billing improved by 96% due to reduction of incorrectly coded orders

IMPROVED Accuracy:

100% of referring physicians use CDS when submitting orders

93% reduction in ICD/CPT code issues

Increase in complete information orders coming to radiology by 87%

IMPROVED Efficiency:

100% of orders by referring physicians submitted with iOrder - Streamlined workflow

90% reduction in calls from referring physicians

Order delay due to pre-cert issues eliminated

Time required by referring physician to submit an order decreased by 60%

50% reduction in time from order submission to scheduled in radiology